



## **WARRANTY TERMS AND CONDITIONS**

Gator Fasteners extends the following warranty to the original purchaser of Gator Fasteners products, acquired either directly from Gator Fasteners or through authorized dealers. This warranty guarantees that the products will be free from defects in workmanship and materials during normal use, subject to the stipulated periods outlined below. Prior to installation or utilization of our products, we urge you to meticulously review the ensuing warranty provisions. By proceeding with the installation and/or use of our products, you signify your acknowledgment and consent to abide by these warranty conditions.

In accordance with Gator Fasteners' Return Merchandise Authorization (RMA) protocol, the original purchaser is required to promptly notify an authorized dealer of any identified defects in Gator Fasteners products. To be eligible for in-warranty service, the original purchaser must present a valid sales invoice or receipt indicating the purchase date to Gator Fasteners within the specified warranty period. Gator Fasteners reserves the discretion to replace defective parts with new components, without charge.

## **EXCLUSIONS AND LIMITATIONS**

This warranty explicitly excludes coverage for damages resulting from accidents, improper care, misapplication, installation errors, negligence, normal wear and tear, or the natural deterioration of colors and materials over extended periods of use. Gator Fasteners retains the discretion to determine which products are ineligible for warranty coverage. Costs associated with labor for the removal and replacement of Gator Fasteners products are the responsibility of the vehicle owner. Gator Fasteners' obligations are limited to the replacement of the specific warranted part. In cases where Gator Fasteners opts to provide a refund instead of a replacement, the refund amount will not exceed the original purchase price as indicated on the bill of sale. Gator Fasteners shall not be held liable for any damages or expenses arising from the use or sale of its products. This warranty is non-transferable and is applicable solely to the original purchaser of the products, as delineated within the specified warranty periods. The warranty does not extend to products purchased "as is" or from unauthorized resellers.

## **WARRANTY PERIODS**

Limited Five (5) Warranty on all Heavy Duty Series products.

Limited Three (3) Year Warranty on all Competition Series Products from the date of purchase.

Limited One (1) Year Warranty on all other products from the date of purchase.

## **RMA HANDLING PROCEDURE**

For all returns or warranty claims, kindly access our website at [GatorFasteners.com](http://GatorFasteners.com) and submit a request via the "Contact Us" section located at the bottom of the page. A RMA form will be emailed to you, complete and submit the RMA request form. Upon approval of your RMA request, our team will provide comprehensive instructions.

When preparing your items for shipment, it is imperative that the RMA number is distinctly written in a legible, large font. Additionally, include a copy of the RMA within the package. In the event that printing a copy of the RMA is not feasible, a handwritten message with pertinent details should be included with the shipment. Gator Fasteners mandates that products returned for warranty purposes be accompanied by a previously obtained RMA number from our customer support team. Shipments lacking a visibly inscribed RMA number on the exterior will be rejected. Return shipping expenses shall be borne by the sender. Gator Fasteners retains the authority to make final determinations regarding warranty claims.